

# GLUG

## Great Lakes Users' Group

August 10-11, 2009 in Indianapolis Indiana



## General Track

### Opening Session

**Monday, 8:30-9:00, Consulate**

Kathy Tymoczko, Wabash College; Alice Moore, Wabash College, DUG Board representative

Welcome to GLUG 2009! Meet the GLUG planning team. Hear a brief presentation from a member of the DUG Board to learn what DUG is and how you can participate.

### CORE Team and Institutional DUG

**Monday, 9:10-10:00, Chancellor I**

Noelle Lines, Ohio Dominican University

Come learn about the formation and success of Ohio Dominican's CORE team, and our quarterly DUG. In the very recent past we have made incredible strides in maintaining our investment in Datatel by the formation and empowerment of these two groups.

### Monday Lunch Session - Building a Strategic Academic Enterprise

**Monday, 12:00-1:30, Consulate**

Liz Murphy, Datatel

Aligning your resources with your institutional mission and our solutions—that is true partnership. Learn more about Datatel's strategic direction and see how contemporary technologies and improved usability and accessibility break down silos and create a true strategic academic enterprise.

### Ask Datatel

**Tuesday, 8:30-9:20, Consulate**

Liz Murphy, Datatel

Join Liz Murphy and the Datatel Team for an Open Forum. Bring your questions and curiosities and learn how to strengthen your use of Datatel's solutions.

### This Changes Everything

**Tuesday, 9:30-10:20, Ambassador III**

Neché Dwyer, Datatel

The Colleague user experience has literally been transformed. With the release of Datatel's new user experience, our brand new interface, and the Active Campus Portal, the way you use Colleague can increase efficiency, productivity, collaboration and knowledge sharing. Attend this session to really see the possibilities of working in this new environment that puts people first.

### iDoc Document Imaging

**Tuesday, 10:30-11:20, Chancellor I**

Joey Skutt, Jessica Knapik, Walsh College

Walsh College uses iDoc as their document imaging vendor. We would like to present the product and how we are using it at Walsh, including the interface it has with Colleague.

### 'Transform' your emails into HTML!

**Tuesday, 11:30-12:20, Ambassador I**

Amy Adams, Capital University

Come learn how to convert your email documents that you have already created within Communications Management to HTML Emails. At Capital, we utilize CM to notify our students about many different functions in the registrar's office, financial aid and finance office. See how we have re-vamped them to look more professional utilizing HTML code.

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## Vendor Track

### **Replacing Book Vouchers with a Real-Time Interface**

**Monday, 9:10-10:00, Ambassador III**

Leila MacCarthy, TrimData

Implement a two-way, real-time interface between the campus bookstore and Colleague. Streamline processes, reduce errors and eliminate manual labor. Charges are authorized in real-time and an invoice is created on the student account in Colleague. FA~Link is an optional module in Datatel R18.

### **Create a Near-Paperless Environment**

**Monday, 10:10-11:00, Ambassador III**

Nicki Plevell, M2 Business Solutions/Softdocs

Softdocs, Inc. (formally AIG Technology) & M2 Business Solutions provide document management solutions to colleges and universities nationwide. Our suite of products includes customized output, digital imaging, archiving, electronic forms and workflow. They integrate with one another to automatically capture, file and index documents to minimize physical scanning. Our solutions are simple to use, easy to deploy and effective in creating a near paperless environment.

### **Putting Information at your Fingertips**

**Monday, 11:10-12:00, Ambassador III**

Tyler Groepper, Perceptive Software

With a single click from your Datatel applications, enterprise content management solutions from Perceptive Software puts paper and electronic documents at your fingertips. Learn how Perceptive Software's cost-effective, patented integration technology maximizes the functionality of your existing Datatel software applications across all departments. Perceptive Software is Datatel's exclusive enterprise content management partner.

### **Go Green and Save Green with Official Payments**

**Monday, 1:30-2:20, Ambassador III**

Patricia Melton, Official Payments

Learn about the Datatel/Official Payments eCommerce interface and how to set up applications outside of Datatel such as event registration, summer programs, fund raisers, or anything and everything else you would like to move to the Web. See our New Client Connect Reporting System, Efunding, Payment Plans, and Bill Presentment modules.

### **Informer Web Reporting: Consolidated Access to Multiple Data Sources Has Never Been Easier!**

**Monday, 2:30-3:20, Ambassador III**

Alexandria Leupen, Entrinsik

Learn how Informer 4.0 can save you money by getting timely information into the right hands. This new software release provides users across your organization with easy and controlled access to information from multiple systems, platforms, or locations eliminating data silo constraints whether you have a data warehouse or not. With only a few mouse clicks you can quickly connect multiple sources of data to provide a single point of web-based access to ad-hoc reports, giving technical and business users choices in how they want to assemble, schedule and deliver reports based on real-time data.

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## Colleague Advancement Track

### **We're LIVE and ALIVE!**

Karen Hupp, Wittenberg University

Members of the Conversion Team will share their conversion experience. What did it really take to get it done? What went well...not so well? What would we have done differently? We'll share our experience at Wittenberg and be glad to answer any questions you may have.

**Monday, 10:10-11:00, Ambassador I**

### **Reporting with Colleague Advancement**

Karen Hupp, Wittenberg University

This session is intended to be an overview of reporting in Colleague Advancement. We'll share with you our favorite Datatel delivered reports, learning the new file structure, our approach to writing computed columns, etc.

**Monday, 3:30-4:20, Ambassador I**

## Colleague Financials Track

### **CF/AR/CR Roundtable**

Brian Caviggiola, Indiana Wesleyan University

Join the client co-chair of the CF and AR/CR CATS and your peers from Business Offices and Financial Services to discuss issues related to Colleague Financials, Accounts Receivable, and Cash Receipts.

**Monday, 10:10-11:00, Chancellor I**

### **Using WebAdvisor to Manage Your Budget**

Alice Moore, Wabash College

Come to this session and find out how to set up and use WebBudget in WebAdvisor. See how to set up security for budget access and how various transactions appear on the screen, and understand how all this impacts your ability to spend.

**Monday, 11:10-12:00, Ambassador I**

### **The Power of Excel for Ad Hoc Reporting**

Brian Caviggiola, Indiana Wesleyan University

Come to this session to learn how to find where data lives and how to use Microsoft Excel pivot table capabilities to assist you with organizing, managing, and reporting on your financial data.

**Tuesday, 9:30-10:20, Chancellor I**

### **Tips and Tricks for Revenue Tracking**

Ezra Krumhansl, Spalding University

See how Spalding University has used tuition and GL distribution rules to develop monthly financial statements for academic departments. Learn how to set up rules for tuition, fees, discounts and how to distribute revenue to multiple GL accounts for a single course.

**Tuesday, 11:30-12:20, Ambassador III**

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## Reporting Track

### **Improving Performance by being Data Informed**

**Monday, 1:30-2:20, Ambassador I**

Neche Dwyer, Datatel

Never has information been so critical. Maneuvering through difficult economic times means making tough choices. Making tough choices with confidence means seeing the whole picture. Seeing the whole picture means yesterday, today and tomorrow. Learn proven strategies for how to build reports that answer these questions and drive results.

### **Building a Data Warehouse from Colleague**

**Monday, 2:30-3:20, Ambassador I**

Jeremy Brinkman, University of Northwestern Ohio

Stop in to see how the University of Northwestern Ohio designed a data warehouse using Colleague, Business Objects, and SQL Server to solve reporting challenges in departments across campus. UniData, Oracle, and SQL clients can use similar concepts to design and implement a data warehouse using industry standard tools and Datatel software.

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## Student Track

### **Retention Alert: You Can't Afford Not To!**

**Monday, 11:10-12:00, Chancellor I**

Neché Dwyer, Datatel

You simply cannot afford to have students leave your institution. With financial aid demands increasing and applicants being in the drivers' seat, you simply must retain the students you successfully recruit to your institution. Using a case management system that is driven both by automation and by individual observation, you can identify at-risk students, put them on a plan and have a far greater chance of keeping them enrolled at your institution. Learn how.

### **Implementing Retention Alert**

**Monday, 1:30-2:20, Chancellor I**

Verlyn Mol, Baldwin-Wallace College

Hear about the experience Baldwin-Wallace had implementing the Datatel Retention Alert solution. Get a overview of the successes and challenges we experienced, and how we are currently addressing them.

### **Degree Audit**

**Monday, 2:30-3:20, Chancellor I**

Terri Gould, Delta College

Learn how Delta College uses Degree Audit.

### **Student Records Roundtable**

**Monday, 3:30-4:20, Chancellor I**

Jessica Knapik, Walsh College

Join your peers in Registration and Student Records to discuss issues related to student records, registration, and degree audit. Be sure to bring your business cards!

### **Saving Time by Importing Grades**

**Tuesday, 9:30-10:20, Ambassador I**

Verlyn Mol, Baldwin-Wallace College

Get the technical details needed to import grades with the ELF tool, including a review of ELF specifications and procedures, so you can stop inputting grades into Colleague that already exist on your Course Management System.

### **e-Advising: Student Success Through Technology**

**Tuesday, 10:30-11:20, Ambassador I**

Terri Gould, Delta College

From an Advisor/Counselor viewpoint, learn how to: Search for courses to add to the student's educational plan; Notify students by e-mail that their plan has been updated; See the suggested plan of courses for a program that a student has entered on the course planning worksheet and approve the courses, making them part of the student's educational plan; See the student's public comments about the plan. From a Student view, learn how to: Create and modify a plan of courses for an academic program using course planning worksheets; Add courses to the course planning worksheet; E-mail their advisor/counselor; Run a program evaluation to check progress in a current program, or run a "what-if" evaluation for another program being considered, to see what requirements of that program are met; Enter Public Worksheet Notes that are seen by their advisors, as well as enter Private Worksheet Notes that cannot be seen by advisors; See which courses and /or the Student Educational Plans that have been approved by their advisor/counselor.

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## Technical Track

### **Envision Programming 101**

**Monday, 9:10-10:00, Ambassador I**

Don Hudson, University of Evansville

Be sure to attend if you are new to the Datatel programming environment and need a "quick start" or "boot camp" injection of Datatel programming skills. Afterward, you will be able to program and deliver solutions in no time. Witness a simplified, abbreviated presentation to help jump-start new programming staff in the world of Envision programming.

### **Using WebAdvisor to Manage Your Budget**

**Monday, 11:10-12:00, Ambassador I**

Alice Moore, Wabash College

Come to this session and find out how to set up and use WebBudget in WebAdvisor. See how to set up security for budget access and how various transactions appear on the screen, and understand how all this impacts your ability to spend.

### **IT CAT Feedback/Roundtable**

**Monday, 3:30-4:20, Ambassador III**

Jeremy Brinkman, University of Northwestern Ohio

Sit down with members from the IT CAT to get updates on current IT CAT projects and discuss topics relating to the technology aspects of Datatel products.

### **Saving Time by Importing Grades**

**Tuesday, 9:30-10:20, Ambassador I**

Verlyn Mol, Baldwin-Wallace College

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### **WebAdvisor Programming 101**

**Tuesday, 10:30-11:20, Ambassador III**

Don Hudson, University of Evansville

Don't miss this opportunity to improve if you are new to the Datatel programming environment and need a "quick start" or "boot camp" injection of Datatel programming skills. Once we finish, you will be programming and delivering solutions in no time. This simplified and abbreviated presentation helps jump-start new programming staff in the world of WebAdvisor programming.

### **UniObjects for .NET programmers**

**Tuesday, 11:30-12:20, Chancellor I**

Joey Skutt, Walsh College

The session would show how to use UniObjects in .NET to access Unidata data using Microsoft Visual Studio for creating powerful applications and web pages.